



New Program Started February 1st, 2013!

Waste Pro is known for providing exceptional service to the residents and communities we serve. We are proud to bring this tradition of excellence to the residents of Forrest County. We know many of you may have questions and our goal is ensure a smooth transition of services by providing as much information as we can. Many topics will be covered here, but should you have additional questions, feel free to contact us at (601) 264-7888 or by going to our website at www.wasteprousa.com.

Are my services changing?

- Good News! Your services will remain the same.

What are the pick-up schedules?

- Residential garbage pick-up will occur on your regularly scheduled pick-up day, once per week, although times of day may vary.

What will my rates be?

- Garbage collection service will be billed quarterly at the rate of \$34.95 (\$11.65/month). There will be an additional charge of \$21.00 (\$7/month) per container for any household with more than one trash container, charged quarterly.
- For current Enviro customers, you will be billed in February by Waste Pro.

Will my containers change?

- Residents should continue using their usual garbage containers. Current containers will continue to be serviced by Waste Pro, so continue to use your existing container. NOTE: Containers NOT provided by Waste Pro OR the previous service provider, will not be serviced. Only garbage placed in the provided containers will be collected.

Can I go buy my own garbage can from a home improvement store?

- No. Garbage will only be picked up in approved carts provided by Waste Pro or the previous garbage service company.

Where do I put my containers for pick-up?

- Carts should be placed curbside, with the handle facing your house, two feet from vehicles, shrubs, hydrants, mailboxes, etc.
- Roll out carts by 7 AM and roll them in by midnight, on your designated pick-up day.
- Do not block sidewalks or place carts in the street

Who do I call if I have questions?

- If you have any questions regarding cart replacement, containers, or general service related questions, call Waste Pro at (601) 264-7888.